

## Problem Solving in the Strategy Review System

Summary of Survey Feedback and Related Scheduled Improvements

Breakout Sessions on Adaptive Management: How are We Doing and Stories from the Front Line

<i>Participants experienced ...</i>	<i>Future participants can expect ...</i>
<b>Inconsistency</b> in the process	ChesapeakeDecisions walks through the process step-by-step – the same process that everyone will follow.
<b>Redundancy</b> in the materials	Streamlined materials: Fewer narrative analysis questions and a shorter suggested presentation template, which focus on what we learned and, based on that, what adjustments we should make.
Confusing process <b>guidance</b>	ChesapeakeDecisions clarifies the process and the connections between the materials. It will help participants find all applicable guidance – and will be the sole source of this guidance.
An overwhelming <b>process</b>	Smoother communication among the Coordinators & Staffers, the SRS Planning Team, and the CBP Communications Team – facilitated by features in ChesapeakeDecisions.
An <b>excess of documentation</b> that is not in a useful format	ChesapeakeDecisions organizes the documentation and provides the needed information to all participants, including records of decisions so others can understand our work.
<b>Uncertainty</b> about the <b>goals</b> of adaptive management and the Strategy Review System (SRS)	ChesapeakeDecisions articulates these goals and the benefits of adaptively managing by reviewing progress systematically across all outcomes through the SRS process.

Discussion groups may want to focus on the following unaddressed issues that participants identified:

- Resolution of requests
  - Not enough (or too much) information
  - No innovative solutions
  - Requests result in additional work for workgroup
  - Lack of appropriate expertise
  - Unrealistic expectations
- Definition of roles and responsibilities – GIT Chairs, Coordinators & Staffers, Workgroups, and Management Board
  - What would help workgroups and GITs reap the benefits of improving progress toward our commitments through the learning (and adapting) gained through participating more fully in the development of the materials?
- Insufficient information to justify changes to actions that are not working
- Identification of critical actions
- Priorities for allocation of resources across Watershed Agreement as a whole